

Florida Adoption Information Call Center Statistics

TYPE OF CALL		DISTRICTS	TOTAL	Special Needs	By E-mail	By Phone	
Pregnant Adolescents Up to 18 years of age	19	District 01	562	424	279	283	
Pregnant Women 19-45 years of age	65	District 02	664	448	261	403	
Sub Total:	84	District 03	374	277	186	188	
Caucasian	9	District 04	1607	1173	568	1039	
Black	6	SC	1835	1192	731	1104	
Other	1	District 07	1833	1248	755	1078	
		District 08	630	471	281	349	
Concerned Relative / Guardian	312	District 09	602	415	219	383	
		District 10	797	514	296	501	
Prospective Parent	13489	District 11	1040	660	341	699	
Special Needs	12956	District 12	444	347	219	225	
Infants	182	District 13	640	496	299	341	
International	94	District 14	590	441	244	346	
Uncertain	257	District 15	295	221	142	153	
		Out of State	5467	4629	3547	1920	
		TOTAL CALLS:	17380	12956	8368	9012	
Caucasian	518	REFERRAL SOURCE					
African American	130	Attorney		26			
Hispanic	98	Brochure		47			
Other	3	DCF / CBC		314			
Age 20-35	9	Friends / Relatives		165			
Age 36-49	16	Internet		13764			
50 years of age and older	8	Library		2			
Relative/Step-Adoption	451	Newspaper		17			
Professional Information Requested	762	Other		78			
Reunion Registry Information	972	Outdoor Ad		2			
Other Issues	1310	Pay Stub		0			
Total Calls:	17380	Phone Book		75			
		Physician		3			
Spanish Calls:	70	Previous Caller		2245			
Foster Care Calls	254	Private Agency		557			
Subsidy Calls	425	Publication					
		Radio		28			
		TV		41			
		Total Calls:		17380			



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